

Case Study 2:

CtrlS
Streamlines
IT Infrastructure
Of A
Multi-Billion Dollar
Conglomerate
In Record Time

Details overleaf.

CtrlS

Ctrl S Datacenters Ltd.



Client Profile

Alghanim Industries is a multi-billion dollar conglomerate with more than 30 businesses. Kirby Building Systems India Ltd is one of its subsidiary companies and has offices in the GCC countries (Kuwait, Saudi Arabia, Qatar, Oman, Bahrain and the UAE), the Middle East, Africa, and the Far East. It is a leading manufacturer of custom-engineered, high-quality, metal building systems for commercial metal building, industrial metal building, institutional and recreational applications. Kirby's customer base covers thousands of clients including General Motors, AT&T, PepsiCo and Coca Cola, Ministries of Defense, Oil companies and Petrochemical projects and other key international organizations over the world.

What They Needed

Kirby required multiple racks, which could host their mission-critical applications and SAP servers. More importantly, they also needed an attached, completely furnished office space which could house around 90+ employees. This kind of a unique requirement was a challenge in itself. Ctrl S was also required to implement and manage multiplatform networks, distributed computing environment and a dedicated helpdesk.

Ctrl S Leads They Way

The critical aspect of this project was the demanding timelines for the datacenter and attached office space. The office space was handed over to Kirby with the IT infrastructure in a short span of 2 weeks. This quick delivery was made possible since all our datacenters have a provision for attached office space. Ctrl S leveraged their vast experience in managing the mission-critical infrastructure and solutions to address Kirby's requirements.

Ctrl S immediately started working on laying out the scope of solution and putting its highly skilled professionals together for the solution delivery across the following verticals:

- ▶ System Administration
- ▶ System Monitoring
- ▶ Backup & Recovery Management
- ▶ Database Administration Services
- ▶ Network & Security Management
- ▶ Operating System Support
- ▶ SAP Support

It was a significant challenge to align the systems & processes into a perfect customized solution due to the high uptime, mission-critical and compelling nature of business. This challenge was overcome by the Ctrl S team working closely with the Kirby team, resulting in successfully streamlined infrastructure and applications.

- Kirby required multiple racks to host their mission-critical applications and SAP servers and an attached, completely furnished office space
- Ctrl S implemented and managed multiplatform networks, distributed computing environment and a dedicated helpdesk
- Ctrl S handed over the office space with the IT infrastructure in a record time of 2 weeks, since all our datacenters have a provision for attached office space



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